



## GSS E-mail Migration Services:

- *Project Management*
- *Proven Methodology*
- *Extensive Experience*
- *Specialized Expertise*
- *Close Vendor Relationships*
- *Software Tools*

*“GSS helped us migrate quickly and smoothly from multiple products and legacy systems to a single solution.”*

## E-mail Migration

*Legacy systems, upgrades, security, consolidation, integration, standardization, acquisition, cost reduction.*

There are many reasons why you may need to migrate from one e-mail system to another. Unlike deployment of new technology migration poses unique challenges. Key issues include:

*Coexistence*—You’ll have at least two systems for a period of time. While you’re deploying one system, you’ll be removing users from another.

*Transparency*—E-mail cannot go down and users cannot be inconvenienced.

*Gateways*—Internet and other gateways may be specific to a particular system.

*Capacity Planning*—Network and e-mail gateway traffic may spike.

*Directory Synchronization*—Disparate directory services may need to be constantly updated or synchronized.

*Remote Access*—Remote users must have access to the new system.

*Application Integration*—Applications may integrate with e-mail or use messaging as a data transport.

*Migration Tools*—Free migration tools may not meet your specific needs.

*Automation*—Data conversion and deployment should be automated.

*PDA Synchronization*—Workstations belonging to PDA users may need additional attention.

*Logistics*—Data may be distributed over multiple servers, user workstations and geographical locations.

*Expertise*—Existing IT staff may not have equal expertise in all of your systems, or in migration issues.

*Training*—User and IT staff training may limit the pace at which migration can move forward.

## Path of Least Resistance

E-mail migration requires careful planning and ongoing project management as well as specialized expertise and tools that fit your organization’s requirements.

E-mail system vendors tend to downplay the complexities of migration when they encourage customers to switch systems. Unfortunately, vendor documentation, methodology, and software tools often fall far short. Migration projects can have unexpected risks and hidden costs.

Many companies attempt e-mail migration on their own and end up learning the hard way that it’s not as easy as they were lead to believe. This causes prolonged coexistence, higher operational overhead and increased strain on IT resources, greater impact on users and costly project delays.

When migration projects go wrong companies that started migrations in-house pay a penalty when they call in vendors to bail them out.

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## Right the First Time

Global System Services Corporation (GSS) is a worldwide leader in e-mail migration. GSS has extensive experience, specialized expertise, and software tools for e-mail migration. GSS works with all major e-mail and messaging products including:

- LAN e-mail and legacy systems
- Lotus Notes and Domino
- Microsoft Exchange
- Sun ONE server products
- Novell GroupWise
- Internet E-mail (e.g., sendmail)

GSS has a winning track record of successful e-mail migration projects for many of the world's largest companies. GSS help customers do it right the first time, every time.

## Experience the Value

With GSS, customers always know what they will receive, how much they should invest, and how long it will take to achieve their goals. Let GSS help you migrate quickly and smoothly to a superior e-mail infrastructure.

Over the years GSS has proven its value by helping customers successfully meet the most demanding IT

challenges. GSS uses a comprehensive migration project methodology proven in real-world migrations ranging from small companies to multi-million user service provider solutions.

The GSS methodology addresses all coexistence and migration issues from analysis of your current system to post-migration IT operations. GSS provides customers with detailed plans based real-world experience and backs them up with seasoned professionals.

With GSS you can cover all the bases, anticipate vendor shortcomings, and avoid migration pitfalls. Accelerating migration and avoiding mistakes means reduced strain on IT, and lower impact on users, and dramatically lower cost.

GSS has relationships with major vendors that involve training and certification of GSS staff, but the certification that GSS points out most frequently is customer loyalty. GSS is successful because GSS customers are successful.

## About GSS

Established in 1994, GSS is a leading IT consulting firm focusing on technology strategy and IT architecture services.

GSS is a Qualified Lotus Business Partner, a Certified Microsoft Solution Provider, an iPlanet Partner, and a member of the Electronic Messaging Association (EMA) with certified experts on staff.

GSS provides an integrated suite of consulting services, including technology strategy, system architecture and design, capacity planning, and related development and implementation services.

GSS customers include Fortune 500 corporations, U.S. government entities, service providers, and software vendors.

